1. C  No reservations, just turn up.


3. E  Major city centre hotel requires a smart and multi-skilled person for reception duty.

4. A  Consult our website for availability, prices and special offers!

5. G  Call one of our salespeople, so we can visit your premises or discuss things on the phone.

6. F  Bring and pitch your own tent or rent one of our self-catering cabins (capacity 5).

7. B  Nestling on the sea shore

8. TRUE  Arena has easy access from different roads for drivers

9. FALSE  Open every Sunday, from 15th March to 15th December, rain, shine or snow!

10. NOT GIVEN  There is nothing in the text relating to this and so the answer is ‘not given’ in the text.

11. FALSE  No lorries, please!

12. NOT GIVEN  There is nothing in the text relating to this and so the answer is ‘not given’ in the text.

13. TRUE  On foot no charge

14. TRUE  Supervised fun and games area for kids

15. (The) (bar) code  The bar code on the label will be scanned every time your package is moved, and in this way you can track your package 24 hours a day and know exactly where it is and what its status is.

16. (Considerable) discounts  Considerable discounts on national and international pick-ups and deliveries when 50 letters or packages are passed.

17. Unlimited (numbers)  Unlimited numbers of letter and packages of weight up to 20 kilograms

18. (A) sales executive  Online Trader Service - Successful businesses that sell online require a specialised, efficient and cost-effective service. To receive a bespoke service, call 0300 654 112 to discuss your requirements with a sales executive on our team.
19. **Fuel price fluctuations**
Prices vary considerably due to fuel price fluctuations.

20. **Recommendations**
Check our website for recommendations from hundreds of satisfied businesses in your area.

21. **receipt**
First, we require a passport sized digital photo for your company ID card. Please email us one as soon as possible. If you have to pay for one, please retain the receipt, so that you can be reimbursed.

22. **reception**
When you arrive for your first day at work, please go to reception. They will be expecting you and will issue you with your ID card.

23. **Swipe**
After you receive your ID card and every time you enter or leave the company building, please swipe your card on the reader at the entrance. The reader is at chest level for people who already have the cards around their necks. The swiping of your card allows the company to track your working hours, so that they can correctly assess any overtime or flexitime that you do. It also allows the company to know who is in the building at any one time.

24. **(security) briefing**
After you have reported to your department, your first day induction will begin with a security briefing. This will let you know about various security procedures that are necessary in our company. This will take place in the meeting room on the 10th floor.

25. **waiver**
During it, you will be asked to endorse a waiver, allowing us to monitor your movements around the building on our CCTV system and your movements on the Internet.

26. **passwords**
After your security briefing, please go to the IT department on the 3rd floor. The IT people will assign you all the passwords that you will need to operate our systems.

27. **visitors’ policy**
Finally, on return to your department, you will be asked to read and initial our visitors’ policy.

28. **ii**
Various information within Paragraph A.

29. **vii**
Various information within Paragraph B.

30. **iv**
Various information within Paragraph C.

31. **x**
Various information within Paragraph D.

32. **v**
Various information within Paragraph E.

33. **i**
Various information within Paragraph F.
34. viii  Various information within Paragraph G.

35. NO  In contrast to the UK, craft bakeries still dominate the market in many mainland European countries.

36. YES  This early bread was particularly successful, when wild yeast from the air combined with the flour and water.

37. YES  The Romans preferred whiter bread, which was possible with the milling processes that they had refined. This led to white bread being perceived as the most valuable bread of them all, a preference that seems to have stuck with many people.

38. NOT GIVEN  There is nothing in the text relating to this and so the answer is 'not given' in the text.

39. Enzymes  The basics of any bread dough are flour, water, and of course, yeast. As soon as these ingredients are stirred together, enzymes in the yeast and the flour cause large starch molecules to break down into simple sugars.

40. carbon dioxide  The yeast metabolises these simple sugars and exudes a liquid that releases carbon dioxide into the dough’s minute cells. As more and more tiny cells are filled, the dough rises and leavened bread is the result.